

Tim Malone
Software QA Manager
Onset Computer
PO Box 3540
Pocasset, MA 02559-3450
April 16, 2010

Dear Hiring Manager:

I am writing this letter of recommendation on behalf of John Bean. I was John's supervisor at Onset Computer from October 2007 to May 2010.

I was very impressed with how quickly John came in and learned a new software program (Flare) and our product line (Data Loggers). He had an immediate, positive impact on the quality of our documentation.

There were two periods during John's time at Onset where we had multiple product releases occurring simultaneously, including technology that was brand new to the company and to John (wireless sensors). I was very impressed with how well John single-handedly managed all of the various documentation requirements without a hitch. I received numerous compliments from other people within Onset on the quality of the manuals John produced.

In addition to documentation, John occasionally assisted me in testing the products. John has a very good sense of usability in software, and pointed out many areas where the product could be more user-friendly for our customers.

Finally, John has always been a pleasure to work with and is well-liked within the company. I would strongly recommend him for any position that he may be considering. I have no doubt that he would be able to adapt to any industry and be an asset to any company.

If you would like additional information about John, you can telephone me at (508) 759-3174.

Sincerely,

Tim Malone